

## **Public Information Meeting and Public Comment Summary**

The attached provides data results from the Innsbrook Community Meeting Exit Survey completed at the public information meeting conducted by the Planning Department on July 7, 2010. The meeting was held at the Highwoods One office building within Innsbrook and was attended by a total of 61 people, 30 of which provided comments via the exit survey.

Individuals attending the information meeting who wished to have input on the updated Draft Innsbrook Area Study were asked to complete the exit survey. Eight questions were asked (five multiple-choice, two open-ended, and one multiple-choice with an open-ended follow up).

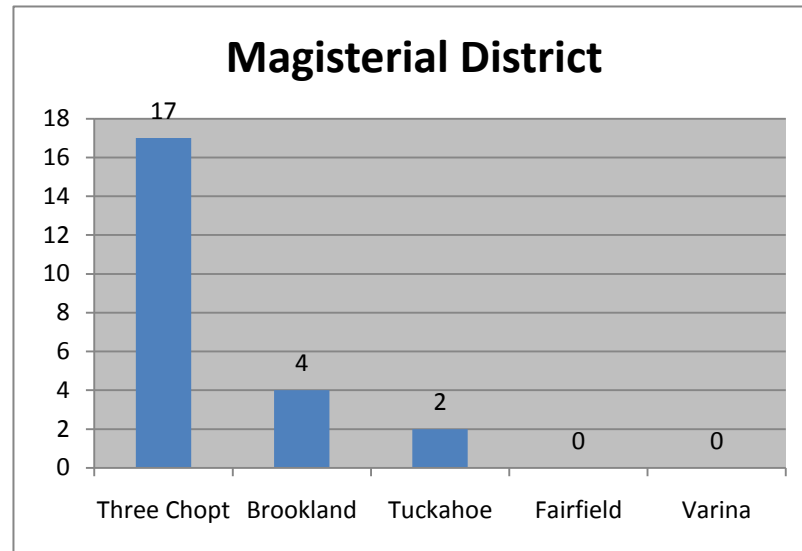
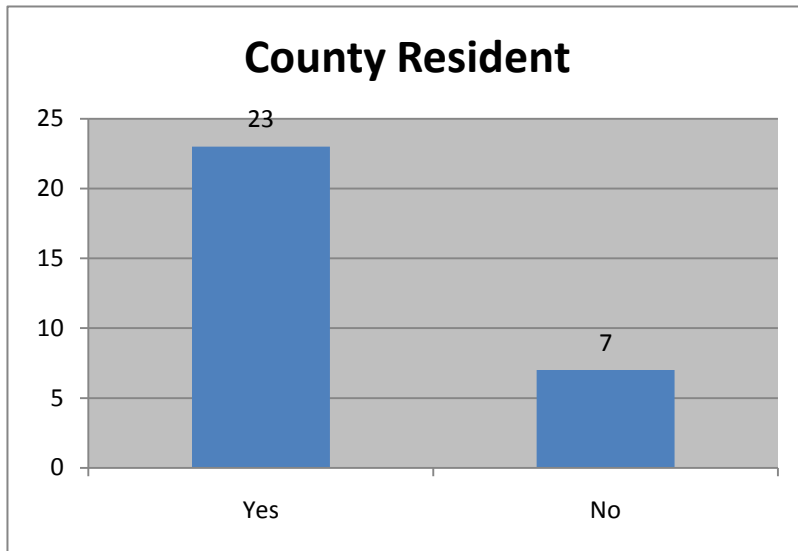
The data collected from the exit survey is presented in two formats. The results of the multiple-choice questions have been shown in a series of charts. The responses for the open-ended questions were categorized by staff for analysis and have been compiled in a textual format (a copy of the completed exit surveys can be found in the Appendix). There were 51 comments received via the open-ended questions, of which 19 are related to transportation and 18 to general development topics. Other comments pertain to bike/pedestrian accommodations, county services, land use, and recreational facilities.

We would like to take this opportunity to express our appreciation to all those who attended the public information meeting for the Draft Innsbrook Area Study Update and completed an exit survey expressing their views.

## Results for Multiple Choice Questions

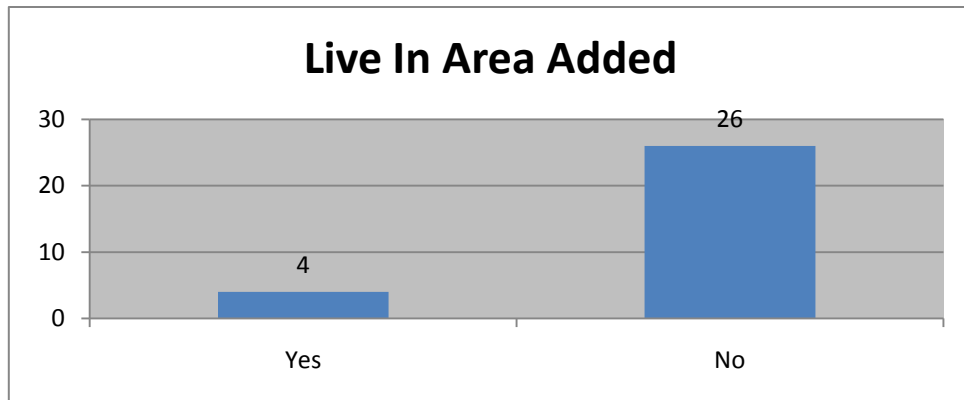
The results of the multiple choice questions have been shown in this section in chart form.

**Question #1: Do you live in Henrico County? If yes, please check the magisterial district in which you live.**



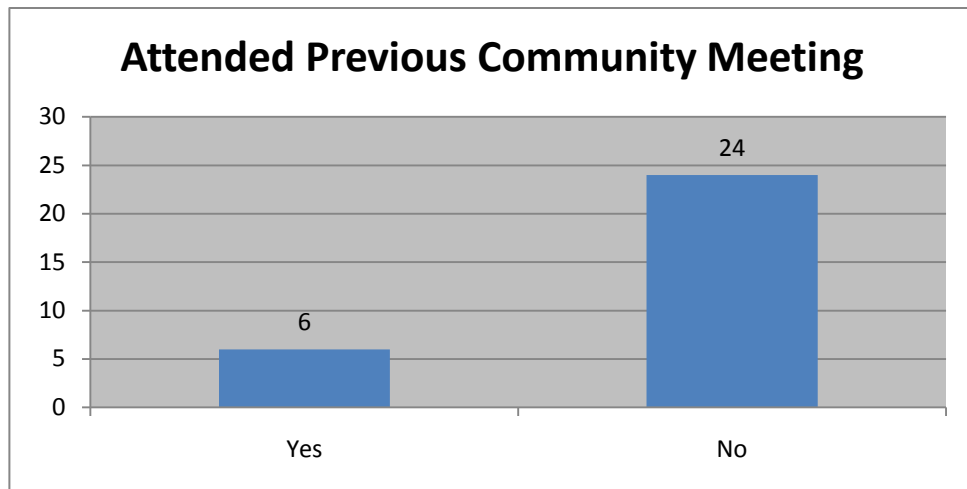
A total of 23 out of 30 survey respondents identified themselves as being a County resident. Of those 23, a total of 74% live in the Three Chopt District.

**Question #2: Do you live in the area added to the study, generally located west of Sadler Road and south of Dublin Road?**



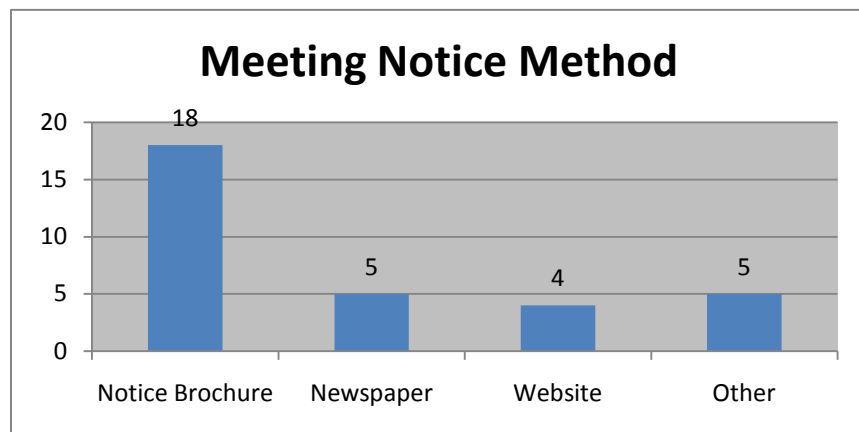
Approximately 13% of respondents live in the Sadler Rd. / Dublin Rd. area.

**Question #3: Did you attend the previous community meeting for this study, held in this same location on May 4, 2010?**



A total of 6 survey respondents indicated they also attended the previous community meeting on May 4, 2010. Though not indicated on the chart above, all attendees were asked to indicate when signing in whether they had also come to the May 4th meeting or not. Of the 61 individuals who signed in to this meeting, a total of 41 (or 67%) indicated they had attended the previous meeting.

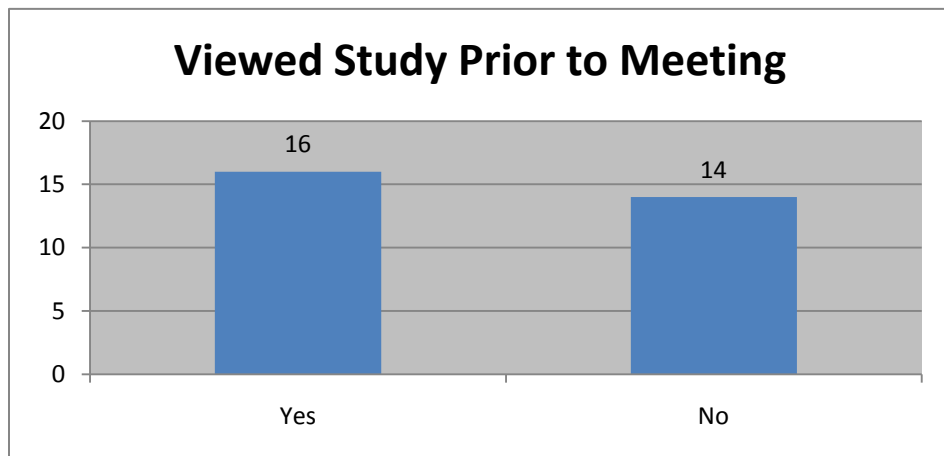
**Question #4: How did you hear about today's community meeting?**



The "study update" brochure served as the primary means of notification for the community meeting. Approximately 60% of survey respondents received notice in this manner. Other attendees received notification via the newspaper, County website, tv/radio, and word of mouth.

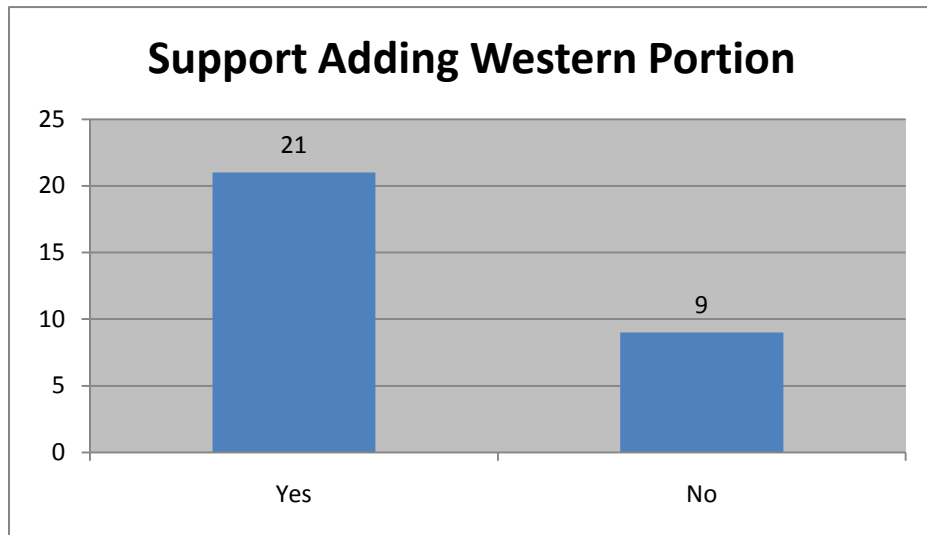
Note: This question allowed multiple answers, therefore, the total number of responses exceeds the total number of surveys submitted.

**Question #5: Did you review the study documents/resources on the County website prior to this meeting?**



Just over half (53%) of the survey respondents viewed the study on the County website prior to attending the community meeting.

**Question #6: Do you support adding the area west of Sadler Road and south of Dublin Road to the Innsbrook study?**



A total of 70% of respondents stated they support adding the new 166 acre section west of Sadler Road and south of Dublin Road to the Innsbrook Area Study.

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# Innsbrook Area Study - Second Open House Comments

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**Do you support adding the area west of Sadler Road and south of Dublin Road to the Innsbrook Study?**

**Bike / Pedestrian**

**Comments**

Residential will support Innsbrook walkable comm.

Webb L. Tyler

**County Services**

**Comments**

That area should be studied with Innsbrook, but I question adding more homes to the already glutted housing market and overwhelming public services, like roads and schools. Don't overcrowd the schools.

Richard C. Murphy, Jr.

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## General Development Comments

### Comments

Another old community / history gone.

(Unidentified)

There needs to be a counter-balance to the urban density plan. I would prefer the proposed area remains as it is, so that the entire place isn't overcrowded and filled with buildings.

Lewis Jones

It will help the Innsbrook area and its overall value.

Lara Tyler

Property owned in that area.

(Unidentified)

It is a growing area.

Michael Kidd

I like the idea of a thoughtful plan to use the land vs. developers buying up the land and overdeveloping.

(Unidentified)

Growth is unavoidable and should be as efficient as possible.

(Unidentified)

This will be a good addition to the new village concept.

Michael Pellis

Additional business opportunity.

Melody Stevenson

Not a problem.

Warren Delaney

Helps development of Master Plan.

Dennis Standbridge

## Impacts on Adjacent Residential

### Comments

Smaller lots mean by necessity smaller homes and more of them - not good for the neighborhood as it exists.

(Unidentified)

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## Land Use

### Comments

The development of the area would be fine as long as there are single detached family homes that are equal to the neighborhoods that are around it. No condos or townhomes or apartments. There should be no more than 4 houses per acre - 1/4 acre lots are small enough.

(Unidentified)

Good use of under-utilized land.

Shannon Harton

## Transportation / Traffic

### Comments

At this time I see no reason for doing this. The County promised to redo Sadler Road years ago and never lived up to it. That needs to be done now - then plan for other.

Percy L. Granger, Jr.

There is already entirely too much traffic on Sadler Road. The proposed improvements have been discussed - ad nauseum - for several years. There has been - 0 - activity on those improvements.

(Unidentified)

Heavy congestion of people / cars.

Tom Rhodes

Actively promote Traditional Neighborhood Development TND that results in fewer vehicle trips; conservation of fuel; fewer vehicular emissions; and provide continuity with one of the largest mixed use developments to the east (Innsbrook) in Central VA.

Ralph H. Rhudy

I support it if the road (Sadler Rd.) is widened. The road as it is now carries way too much traffic for its width. Too many speeders travel Sadler Rd. to be as narrow as it is.

Veronica G. Archer

Need to install traffic lights at Sadler Rd. and Broad.

W. L. Loving, Sr.

But I'm concerned regarding traffic and access if rezoned to TND.

Paul Louie

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**Are there any of the presented keystone policies for the new portion of the study area that you believe to be more important than others? If so, which ones and why?**

**General Development Comments**

**Comments**

Sidewalks, streetlights, smaller high quality homes, and resid. of various types

Webb L. Tyler

Feeder patterns and housing.

Michael Kidd

Retail stores.

Melody Stevenson

**Land Use**

**Comments**

Urban mixed use of the Innsbrook area would be nice as long as the quality is kept at a high standard.

(Unidentified)

Low density housing - single family.

(Unidentified)

3. Buildings no more than 40 ft. needs to be residential single family.

Richard C. Murphy, Jr.

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## Transportation / Traffic

### Comments

Making Sadler Road safer before any more construction is done in that area. That road is heavily traveled as it is.

(Unidentified)

Interconnected roads means no more "closed" neighborhoods. Major safety hazard especially for young children. This also means traffic within neighborhoods, cutting through, etc. #6 and #7 are connected.

(Unidentified)

Transportation policies are one of the most important elements. They impact the safety and mobility of citizens in Henrico County and those working in the Innsbrook area from other localities - City of Richmond, Chesterfield, Hanover, Goochland, Powhatan, etc.

Ralph H. Rhudy

Need to widen Sadler Rd.

W. L. Loving, Sr.

Traffic.

Paul Louie

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**Is there anything else you would like the County to know related to this update of the Draft Innsbrook Area Study?**

**Bike / Pedestrian**

**Comments**

Develop some conceptual cross section that promotes utilization of both walking (minimum sidewalk width of 5 feet) and bicycling via either trails, bike lanes or shared road ways.

Ralph H. Rhudy

With an emphasis on TND and narrower streets, think about how transit school bus might maneuver on local streets. Encourage parents walking elementary children to school and middle school and high school students walking 15-20 minutes 1 mile to say 1.25 miles to public or private middle schools and high schools. To promote walking during periods of darkness use attractive ornamental street lights to illuminate sidewalks trails and urban intersections throughout original Innsbrook area and the expanded area.

Ralph H. Rhudy

I like sidewalks and streetlights. These should be in all neighborhoods. But where can you walk to - a park? A playground? A rec center? Pools, tennis, etc.? Could you walk to a small market or coffee shop?

Richard C. Murphy, Jr.

**County Services**

**Comments**

Infrastructure - existing and planned; schools.

Michael Kidd

Will the schools be overcrowded?

Richard C. Murphy, Jr.

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**General Development Comments****Comments**

I would like for our land on Jones Road not be a part of this study!

(Unidentified)

We live in Sadler Woods subdivision - which is close enough and will be impacted by that area.

(Unidentified)

I think the Innsbrook area should be left as is - a corporate and business center. The western portion of Henrico County has sustained enough damage due to greed, pride, gluttony, envy, and sloth. You need to stop, stand still and look very carefully at what you are about to do. Do you really want to make the Innsbrook area another Short Pump? The Earth can't sustain much more damage in your effort to build a city around a city. Keep Innsbrook like it is.

(Unidentified)

I support the draft Innsbrook study.

Webb L. Tyler

**Open Space / Recreation / Environment****Comments**

There is a senior center in Innsbrook (4200 Innslake Drive) that can add to the recreational offerings to the residents.

(Unidentified)

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## Transportation / Traffic

### Comments

Making Sadler Road wider would be a great improvement which is long overdue. I hope this is done before construction is started on any new neighborhood.

(Unidentified)

Compile estimated daily trips (vehicular) for new area west of Sadler Road and entire Innsbrook development for say 2010, 2015, 2020 (with maximum development; moderate average development; and minimal housing and commercial development). Also estimate on broad basis how many vehicle trips per day can be reduced with either high, low, or moderate dependence on regional bus rapid transit system (BRT) with the initial one going from Innsbrook to Willow Lawn to Rocketts Landing on the east side of Richmond.

Ralph H. Rhudy

From Innsbrook area study (three ring binder notebooks) under Transportation Policies pg. 136 under item 8 rephrase "Regional BRT bus service and local transit service serving the Three Chopt District and other districts should be developed to promote the mobility of citizens." Under Item 11 mention intersection circles (landscaped) for local streets and roundabouts for the use of arterial streets and collector streets. Where possible minimize the installation and operation of traffic signals.

Ralph H. Rhudy

Provide tax incentives to encourage ride sharing by residents and employees working in the expanded study area as well as the original Innsbrook area.

Ralph H. Rhudy

Road expansions.

Michael Kidd

Will buses take you to the grocery? Will traffic increase?

Richard C. Murphy, Jr.

Please widen Sadler Rd. (as it exists) now. Very dangerous with all the new developments.

Veronica G. Archer